

RBC Group Advantage



To the employees of Tuccaro

The last few days have been devastating for the people of Alberta. As valued clients of RBC, we want you to know that we are here to support you through this difficult period of uncertainty when you have more to worry about than your financial situation.

To help ease your concerns, we are providing individual financial advice and support to employees of Tuccaro who have been displaced from their homes. We are offering these private, one-on-one appointments at the workplace (where possible), or at any one of our Branch locations, to help you create a plan to give you peace of mind that your finances are in order.

We are also directly helping impacted clients and their families with special financial considerations and assistance including Short-term Payment Deferrals on:

- Mortgages;
- Personal loans;
- Home insurance;
- Auto insurance; and
- Credits cards.

Temporary accommodations will be considered for insurance claim payments and we are working hard to provide you with access to your funds as soon as possible.

RBC Insurance is on the front line and has mobilized its catastrophe rapid response team within hours of hearing of the fire and they will continue to do what they can to assist you.

RBC has announced a donation of \$2 million to help support individuals, families and communities affected and the funds will support the relief and recovery efforts, as well as community organizations assisting Alberta families.

On behalf of everyone at RBC, our thoughts are with all of our clients and their families in Fort McMurray and Alberta.

Warmest Regards,

Corinne Stacey
Relationship Manager, RBC Group Advantage

